

PRODUCT BULLETIN

Date: October 1, 2018
Update Number: P2018-26
Subject: Battery Backup Required in All New Garage Door and Garage Door Opener Sales in the State of California
Product Affected: All LiftMaster® Garage Door Openers Sold in the State of California

On September 21, 2018, California Governor Jerry Brown signed Senate Bill 969 into law. This legislation requires newly sold or installed garage door openers in residential applications to have battery backup.

Background

In 2017, California had its most destructive fire season with widespread power outages that made it difficult and/or impossible for some to escape. When loss of electricity occurred, garage door opener operation was impacted and deaths were attributed to homeowners becoming trapped because they were unable to open their garage door manually.

Senate Bill 969 Facts

- This law will go into effect on July 1, 2019.
- This law applies to new garage door and garage door opener installations. Homeowners will need to install a battery backup opener when a new door is installed or when they replace their existing opener. Existing openers currently in use will not need to be replaced with battery backup openers unless the door is being replaced.
- On or after July 1, 2019, no person, corporation, or entity shall manufacture for sale in this state, sell, offer for sale at retail or wholesale, or install in this state a residential automatic garage door opener that does not have a battery backup function that is designed to operate when activated because of an electrical outage. Failure to follow this will result in a civil penalty of \$1,000 per opener installed and operational.

LiftMaster is Charging Ahead

Safety is LiftMaster's number one priority. In anticipation of this new law, LiftMaster is offering a comprehensive garage door opener battery backup lineup. All battery backup openers sold by LiftMaster will include a battery, to ensure the full solution is installed in the garage.

Next Steps

Because all new garage door opener sales or installations must, by law, include a battery backup feature, as a dedicated LiftMaster customer, we recommend the following steps to ensure a successful transition for your business:

- **Manage your inventory with July 1, 2019 deadline in mind.** Legally, non-battery backup units can be sold for about the next nine months; however, any openers without battery backup cannot be sold after the July 1, 2019 date.
- **Meet your customers' needs by keeping an adequate supply of compliant openers in your inventory.** LiftMaster offers three battery backup openers and will add two additional models to the lineup next year before the law goes into effect.
- **Ensure a successful transition by July 1, 2019.** Educate your customers now about the importance of battery backup and the new law that supports it.

Thank you for your continued support of LiftMaster. For more information regarding this update, please contact your LiftMaster Sales Representative or visit Support.LiftMaster.com. For a complete listing of our Product and Service Bulletins, please visit Dealer.LiftMaster.com.